Software Assurance Benefits: Entitlement summary
Commercial and Government Offerings

Microsoft

Using this chart

Use this chart to compare Software Assurance benefits across Microsoft Volume Licensing programs.

To learn more

Visit the Microsoft Software Assurance website www.microsoft.com/softwareassurance or contact your Microsoft Volume Licensing Reseller to find out more about Software Assurance benefits.

*Effective July 1, 2016, in markets where the MPSA is available, Microsoft will stop accepting new orders and Software Assurance renewals through existing commercial Select Plus agreements at your next agreement anniversary date. This retirement doesn't apply to government and academic Select Plus agreements. More information is at https://www.microsoft.com/en-us/licensing/licensing-programs/select.aspx.

**500 minimum user/device requirement is for commercial customers effective July 1, 2016. Doesn't apply to Server and Cloud Enrollment (SCE). The minimum requirement for public sector customers is 250 users/devices. For more information, please see the Enterprise Agreement program guide.

Microsoft provides this material solely for informational purposes. Eligibility for Software Assurance benefits varies by offering and region and is subject to change.

Customers should refer to the Terms and Conditions of their Volume License Agreement for a full understanding of their rights and obligations under Microsoft's Volume Licensing programs.

(Pub 1018)

Benefit	Open License	Open Value Non-Company-Wide	Open Value Company-Wide & Subscription	Select / Select Plus »*	Microsoft Products & Services Agreement	Enterprise Agreement / Enterprise Subscription Agreement
Typical size (number of devices)	**5 to 250**	**5 to 250**	**5 to 250**	**more than 250**	**more than 250**	**more than 500****
Software Assurance	Optional	Included	Included	Optional	Optional	Included
Deploy and manage						
New Version Rights	✓	✓	✓	✓	✓	✓
Planning Services		✓	✓	✓ +	✓	✓
Microsoft Desktop Optimization Pack (MDOP)	✓	✓	✓	✓	✓	✓
Windows Virtual Desktop Access Rights (VDA)	✓	✓	✓	✓	✓	✓
Windows 10 Enterprise per User Add-on availability				✓		✓
Windows To Go Use Rights	✓	✓	✓	✓	✓	✓
Windows Thin PC	✓	✓	✓	✓	✓	✓
Enterprise Source Licensing Program				✓ +	✓	✓
Office Online Services and Office Online Server	✓	✓	✓	✓	✓	✓
Exchange Online Voicemail	✓	✓	✓	✓	✓	✓
Office Roaming Use Rights	✓	✓	✓	✓	✓	✓
Servers – Self-Hosted Applications	✓	✓	✓	✓	✓	✓
License Mobility	✓	✓	✓	✓	✓	✓
Training						
Training Vouchers		✓	✓	✓ +	✓	✓
Microsoft Home Use Program	✓	✓	✓	✓	✓	✓
Support						
24x7 Problem Resolution Support	✓	✓	✓	✓	✓	✓
Servers – Disaster Recovery Rights	✓	✓	✓	✓	✓	✓
Fail-Over Rights	✓	✓	✓	✓	✓	✓
Microsoft Dynamics CustomerSource	✓	✓	✓	✓	✓	✓
Specialized						
Step-up License availability	✓	✓	✓	✓	✓	✓
Spread Payments		✓	✓	✓	✓	✓

*Available for Select/Select Plus Agreements with Software Assurance Membership.
»Select Plus Commercial Agreements will no longer be sold starting July 1, 2015.

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	Benefit	Benefit summary	Eligibility summary
Deploy and manage	New Version Rights	Upgrade each Microsoft product license that's covered by active Software Assurance to the most recent version for no additional cost.	Licensed products with Software Assurance coverage can be upgraded to the latest version of that product made available during the covered period.
	Planning Services	Provides structured planning services from Microsoft partners to enable efficient deployments of Microsoft applications, system and server products, and cloud services.	You receive a number of Planning Services days based on the number of qualifying Office, CAL Suite, and Server products with Software Assurance coverage.
	Microsoft Desktop Optimization Pack (MDOP)	Provides a suite of innovative technologies including virtualization, policy control, and diagnostics and recovery tools.	Microsoft Desktop Optimization Pack (MDOP) is available for Windows customers with Software Assurance coverage.
	Windows Virtual Desktop Access Rights (VDA)	Enables users to access virtual instances of Windows in a variety of user scenarios.	You may use Windows VDA Rights when you have active Software Assurance coverage for the Windows desktop operating system.*
	Windows 10 Enterprise per User Add-on availability	The optional Windows 10 Enterprise per User Add-on provides per user rights for the primary user of a device that's licensed with Windows Enterprise, or Windows per User VDA rights for the primary user of a device that's licensed with Windows VDA.	You may add Windows 10 Enterprise per User Add-on for a primary user with a primary device with active Windows 10 Enterprise coverage, or an active Windows VDA subscription.
	Windows To Go Use Rights	Enables IT administrators to provide users with a bootable corporate Windows image that can include line-of-business applications, settings, and corporate data on a compatible USB storage device.	You may use Windows To Go Rights on any device with active Software Assurance coverage for Windows desktop operating system.* Users licensed for Windows Software Assurance per User or Windows Virtual Desktop Access per User may use Windows To Go on any supported device.
	Windows Thin PC	Helps reduce the cost of VDI at the endpoint, enabling IT with an enterprise-ready platform to repurpose existing PCs as thin clients.	You may use Windows Thin PC when you have active Software Assurance coverage for the Windows desktop operating system.*
	Enterprise Source Licensing Program	Provides access to Windows source code for internal development and support.	To receive this benefit you must have Software Assurance coverage for all of your purchases under the systems product pool and have at least 10,000 desktops covered with Software Assurance.
	Office Online Services and Office Online Server	Office Online Server (OOS) provides browser-based versions of Word, PowerPoint, Excel, and OneNote from on-premises environments.	Office Online Services and Office Online Server eligibility and usage is based on licensing coverage for qualifying applications and online services. For details, refer to the Microsoft Product Terms.
	Office Roaming Use Rights	The single primary user of the licensed device may remotely access Office, Project and Visio running on server from a qualifying third-party device or run the software in a virtual environment from a qualified third-party device.	Customers with active Software Assurance for Microsoft Office, Project, and Visio are eligible to use roaming rights benefits.
	Exchange Online Voicemail	Allows Exchange Server 2019 customers to access their voice messages from Outlook.	Customers with active Software Assurance for Exchange Server Standard 2019 or Exchange Server Enterprise 2019.
	Servers – Self Hosted Applications	The Self Hosting benefit allows customers with Software Assurance to provide their own software as a hosted service using a combination of Microsoft Software and their own software to create a unified solution ("Unified Solution"), subject to the terms outlined in the Microsoft Product Terms.	The hosted software must fit the definition of a Unified Solution, and only certain Microsoft products are eligible for Self Hosting. For details refer to the Microsoft Product Terms.
	License Mobility	Enables you to deploy certain server application licenses on-premises or in the cloud by assigning your existing licenses to an authorized service provider's server farm, without needing to buy additional licenses.	You may use License Mobility on eligible server application products with Software Assurance coverage. Refer to the Microsoft Product Terms for complete details about permitted use of License Mobility.
Training	Training Vouchers	Provides in-depth technical classroom training for IT professionals and developers.	You receive a number of training days based on the number of qualifying Office and/or Windows operating system licenses covered with Software Assurance.
	Microsoft Home Use Program	Provides Office 365 Home or Personal subscriptions or Office Professional Plus at a significant discount	Employees of company's with SAM coverage for the Application Pool may purchase Office 365 Home or Personal subscriptions at a discounts. For each unit of Office software covered with Software Assurance, a user of the licensed PC or device may acquire at a low cost one copy of that software for use at home.
Support	24x7 Problem Resolution Support	Provides around-the-clock phone support for business critical issues or business hours phone support for non-critical. Unlimited email support can be used for non-critical problems.	The number of support incidences and type (phone and web) for which you're eligible is based on the type of Volume Licensing agreement and qualifying products.
	Servers – Disaster Recovery Rights	Provides licensing for backup servers dedicated to disaster recovery. Permits quarterly patching and testing, and ongoing virtual machine replication from production servers to backup/disaster recovery servers.	For each licensed instance you run under qualifying licenses with Software Assurance and related CALs, you may run one instance of the software on a backup server for disaster recovery purposes.
	Fail-Over Rights	Allows a passive-fail-over instance (i.e., non-production, but "warm" instance) on another server in anticipation of a fail-over event.	Fail-over Rights are applicable to only certain Microsoft servers, and require active Software Assurance. For details, refer to the Microsoft Product Terms.
	Microsoft Dynamics CustomerSource	Microsoft Dynamics CustomerSource is an online portal that includes a broad set of product and service support resources for Dynamics customers with Software Assurance coverage.	Microsoft Dynamics customers with active Software Assurance or an Online Subscription will have access to CustomerSource.
Specialized	Step-up License availability	Enables you to migrate your software from a earlier edition to a higher-level edition.	To get a Step-up license, you need a license for the qualifying, earlier product. For details, refer to the Microsoft Product Terms.
	Spread Payments	Payment for license and Software Assurance may be spread across three equal, annual sums.	Contact your Microsoft representative or Microsoft Reseller Partner for eligibility details.

*Indicates benefits that may also be available to customers licensed for Microsoft Intune and/or Windows VDA subscription.